El Valle de Los Ranchos Water & Sanitation District Resolution 2023-05-01

A RESOLUTION AUTHORIZING THE ASSESSMENT OF FEES ON DELINQUENT CUSTOMER ACCOUNTS

WHEREAS, the Board of Directors of El Valle de Los Ranchos (District) met in regular session; and

WHEREAS, there are situations where a customer fails to make regular payments on their accounts which causes the District to incur costs to service those accounts; and

WHEREAS, the District seeks to assess a fee to customers for the costs incurred due to the customer's delinquent payment.

NOW THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS as follows:

1. Accounts subject to fee assessment:

A. Water rights:

If a customer has entered into an agreement where the customer agrees to pay the water rights fee associated with their account over a period of time and the customer fails to make a payment on the balance due on the water rights account for three consecutive months, the account will be subject to the fees as indicated herein, as well as disconnection from the District system.

B. Sewer connection:

If a customer has entered into an agreement where the customer agrees to pay the sewer connection fee associated with their account over a period of time and the customer fails to make a payment on the balance due on the sewer connection account for three consecutive months, the account will be subject to the fees as indicated herein, as well as disconnection from the District system.

C. Water service:

If a customer does not make payment on their water service account for three consecutive months, the account will be subject to the fees as indicated herein, as well as disconnection from the District system.

D. Sewer service:

If a customer does not make payment on their sewer service account for three consecutive months, the account will be subject to the fees as indicated herein, as well as disconnection from the District system.

- 2. The fees assessed pursuant to this Resolution are in addition to any other fees and actions authorized by District policy.
- 3. If a customer's account is disconnected due to delinquency, the service shall not be reconnected until the delinquency is paid in full.

4. Fees:

Disconnection Fee

To disconnect a service: \$150.00

Reconnection Fee

To reconnect a service: \$150.00

Administrative Fee and Attorney Fee

Per account, assessed each time the District takes actions due to customer delinquency: \$250.00

PASSED, APPROVED AND ADOPTED ON May 10, 2023.

Del Torres, Chairman

Attest:

Phillip Maestas, Secretary

Approved as to form:

Renee Barela-Gutierrez, Board Attorney